

## JUN'23 NEWSLETTER

# YARDI ENERGY **SERVICES**





MILITARY COMMUNITIES



#### SUCCESSFUL TRANSITION TO YES ENERGY

- Transition to YES Energy, our new third-party utility billing company, is now complete. This change was made to enhance the efficiency and accuracy of our utility billing process while providing you with improved customer service and the convenience of managing all aspects of your home, including your utility account, via the Hunt Resident Portal.
- Over the past few months, Hunt and YES Energy have been working diligently to ensure a smooth transition. We are delighted to announce all necessary adjustments and upgrades have been made, and we are now fully operational with the new company. With their expertise and advanced technologies, we anticipate a more streamlined and reliable utility billing experience for everyone in the Community.
- Thank you for your cooperation and patience throughout this process. We understand the change can raise some questions, and we are here to support you during this transition. Should you require any assistance, please do not hesitate to contact YES Energy Customer Service 24/7 at 1-844-979-4416. We look forward to serving you better with the improved utility billing system!

#### **COMMUNITY ANNOUNCEMENTS**

Robins Family Housing will be closed on the 29th in observance of Memorial Day. The office will reopen on Tuesday, May 30th during normal business hours.

With PCS season around the corner, we would like to take this time to remind all residents about the required steps for smooth PCSing, retiring, or otherwise separating from service transition. A Notice to Vacate is a lease requirement via a written/email request.

- Robins Family Housing requires a mandatory Notice to Vacate (NTV) of at least (30) days prior to departing from the home, with exception of short orders
- Please have your pre-move out and final move out date, as well as a copy of your orders if you are PCSing, Separating, or Retiring. If you have any further questions, please feel free to call our office at (478) 310-2788; you can also email the Robins team at RobinsLeasing@HuntCompanies.com.

#### **IMPORTANT EVENTS**

#### Community Yard Sale, Saturday's June 3rd and June 17th

The Robins Family Neighborhood (Turner Park, Forest Park and Crestview) Summer Yard Sale is finally here! Don't miss this opportunity to sell the items you would like to part ways with. Participating residents are encouraged to sign with the Front Office before the Saturday they would like to participate on.

So, bring out all the treasures for your neighbors to admire and purchase! This can include clothing, shoes, hats, handbags, kid toys, kitchenware and other household appliances, office equipment, sports and exercise equipment, tools, garden equipment, and furniture. See you Saturday!

All residents are to place their treasures in the front yards and driveways.

### MEET OUR FRIENDLY STAFF

**Laprinda Ford** 

Rica Moomaw

Leasing Specialist

**Resident Service Specialist** 

**Larry Patterson Community Director** 

#### **CONTACT INFORMATION**

Office Hours: Monday - Friday 8:00 AM - 5:00 PM

Office Number: 478-310-2788

**Email:** RobinsLeasing@HuntCompanies.com

Facebook: @RobinsFamilyHousing Website: RobinsFamilyHousing.com





SUN	MON	TUE	WED	THU	FRI	SAT
<b>Bulk Trash:</b> Schedule with GFL Environmental 478-328-1080				Pet of the Month Starts Facebook Trash Pick Up Pest Control	02	Community Yard Sale 8 AM -12 PM
04	05	D-Day Pet of the Month Ends Facebook Trash Pick Up Pest Control	•	08 Trash Pick Up Pest Control	Popping Through For Popsicles 11 AM -4 PM	10
National Flag Week	Father's Day Photo Contest Starts Facebook	Trash Pick Up Pest Control	U.S. Flag Day Army Birthday	Trash Pick Up Pest Control	16	Community Yard Sale 8 AM -12 PM
Father's Day Father's Day Photo Contest Ends Facebook	Juneteenth Yard of the Month Starts Facebook	Backpack Brigade Trash Pick Up Pest Control	First Day Of Summer	Trash Pick Up Pest Control	Popping Through For Popsicles 11 AM -4 PM	24
	26	Trash Pick Up 27 Pest Control PTSD Awareness Day Yard of the Month Ends Facebook	28	Trash Pick Up Pest Control	30	





