

DEC '22 NEWSLETTER

WREATHS ACROSS AMERICA DAY - DECEMBER 17, 2022

Each year, Wreaths Across America coordinates wreath-laying ceremonies at more than 3,400 locations across the United States, at sea or abroad. We remember and honor all our military veterans that have paid the ultimate sacrifice for our freedoms.

We invite you to join Wreaths Across America by sponsoring a veterans' wreath at a cemetery near you, volunteering or donating to a local sponsorship group. Please visit <u>WreathsAcrossAmerica.org</u> to volunteer, donate, or sponsor a wreath to honor an American hero.



TOYS FOR TOTS

Hunt Military Communities proudly supports the U.S. Marine Corps Reserve Toys for Tots program each holiday season. Donation drops off stations will be available at several HMC communities across the nation to collect presents and toys for children in need.

Toys for Tots is a 73-year-old national charitable program run by the U.S. Marine Corps Reserve that brings holiday joy to more than seven million disadvantaged children each season. HMC is proud to support this holiday tradition to give back to our communities in a safe and accessible way. The primary goal is to help bring joy to the season and send a message of hope and support to all those in need. Donations given to Toys for Tots directly impact children and families in communities throughout the country.

If you would like to make a donation or learn more about the program, please visit <u>ToysForTots.org</u>.

OUR CEO'S MESSAGE

Dear HMC Residents,

We'll be celebrating the beginning of a new year in just a few short weeks. During this holiday season and throughout the year, we appreciate the service and sacrifice you and your families make. With deployments or long training missions, our Service Members miss out on many special occasions during the holiday season. In support of our families, our communities are doing special service projects this holiday season to show our gratitude for all you do day in and day out. We are also supporting those in need. Donation drop-off stations have been established at many HMC communities across the nation to collect presents and toys for needy children as part of the U.S. Marine Corps Reserve Toys for Tots program. We are also encouraging employees and residents to participate in Wreaths Across America to support their wreath-laying efforts at military cemeteries across the country. On behalf of everyone here at Hunt



Military Communities, I want to take this time to wish you all a very safe and happy Holiday season and a healthy and happy 2023.

Semper Fidelis,

Brian Stann President and CEO Hunt Military Communities

COMMUNITY IMPROVEMENTS

The Robins Family Housing will continue the pressure-washing of the homes in all three communities. This will include the pressure-cleaning of all the walls, patios, and balconies and will be completed in phases. Residents will receive advanced notice of when their home is scheduled for power-washing.

IMPORTANT EVENTS

Toys for Tots

Toys for Tots is a program run by the United States Marine Corps Reserve, which distributes toys to children whose parents cannot afford to buy them gifts for Christmas.

The objectives of the Foundation are to help less fortunate children throughout the United States experience the joy of Christmas; to play an active role in the development of one of our nation's most valuable resources - our children; to unite all members of local communities in a common cause for three months each year during the annual toy collection and distribution campaign; and to contribute to improving communities in the future.

MEET OUR FRIENDLY STAFF

Laprinda Ford Leasing Specialist **Rica Moomaw Resident Service Specialist**

CONTACT INFORMATION

Office Hours: Monday - Friday 8:00 AM - 5:00 PM Office Number: 478-310-2788 Email: RobinsLeasing@HuntCompanies.com Facebook: @RobinsFamilyHousing Website: RobinsFamilyHousing.com



EMPLOYEE SPOTLIGHT

Carl Burris

Carl is a Maintenance Tech III here at Robins Family Housing. He is a lover of pets who enjoys fishing, hunting and being outdoors with his family. When asked what he loves about his job, Carl said, "I enjoy working with the military community, being that I was once a military child who lived on bases."





NATIONAL PEARL HARBOR **REMEMBRANCE DAY - DECEMBER 7TH**



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COMMUNITY ANNOUNCEMENTS

Submit a Maintenance Work Order Request

- For Emergency, Urgent, or Routine Maintenance Requests:
 - In Person.
 - Phone.
- For Routine Maintenance Requests:
 - In Person.
- Phone.

When submitted in person, by phone, or via email

- Team members will create the work order in the property management software at the time service is requested.
- Once the work order is created, the work order number will be provided to you; you will receive work order status notifications via email from CDR@Yardi.com throughout the process of the request through to completion.

The Hunt Resident Online Portal or Mobile App

- Only submit Routine Maintenance Requests through the Online Portal or Mobile App.
- Routine requests are those that are not a potential life, health, or safety concern. - Open your Hunt Resident application through the Mobile App or online portal to submit a Routine Maintenance Service Request.
- Select the appropriate Category & Sub Category based upon the Maintenance concern and provide as much specific detail as possible.

- Work Orders are time stamped and immediately logged in the property management software.
- You will receive work order status notifications via email from cdr@yardi.com throughout the process of the request through completion.
- In the Hunt Resident App/Portal, you will have the ability to view Maintenance Requests submitted through the platform for 60 days.

The Work Order should contain as much detail as possible, including

- Date/time of request.
- Your name and valid contact phone number (for contact purposes).
- Detailed description of the request.
- Exact location of the problem Any necessary information, including details of permission to enter, alarms, pets, COVID questions etc.

Residents will receive Yardi system generated work order notifications, sent to the primary email address updating you with the status of the work order. This includes the creation of a work order and each status change from assigned, in progress, and completed.

Your feedback is valuable! Upon Work Order completion, you will receive an automated online survey from Surveys@Satisfacts.com, as well as a phone call from one of our site team members to ensure satisfaction.

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Bulk Trash: Thursc a pickup with Wast calling (478	e Management by			01 Civil Air Patrol Day Toys 4 Tots Donations Start Trash Day	02 Pet of the Month Contest Starts Facebook	03
04	03	06	07 National Pearl Harbor Remembrance Day	08 Trash Day	09	10
11 Pet of the Month Contest Ends Facebook	12 Holiday Decorating Contest Starts Facebook	13	14	15 Trash Day	16 Hot Chocolate & Cookie Decorating Housing Office	17 Wreaths Across America Toys 4 Tots Donations End
First Night Of Hanukkah Holiday Decorating Contest Ends Facebook	19 Holiday Sweater Contest Starts Facebook	20	21 First Day Of Winter	22 Trash Day	23	24 Christmas Eve
25 Christmas Day	26 Last Night Of Hanukkah OFFICE CLOSED	27 Holiday Sweater Contest Ends Facebook	28	29 Trash Day	30	31 New Year's Eve





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