

**MAR**  
**2022**

# ROBINS FAMILY HOUSING **NEWS & STORIES**



## **HAPPY ST. PATRICK'S DAY**

### **Our CEO's Message**



This month the Hunt Heroes Foundation, in partnership with Hunt Military Communities, will be launching their third annual Hunt Little Heroes program. This program is aimed at highlighting the extraordinary military children who serve our communities in thoughtful and meaningful ways. If you know of a

military child aged 4-15 who works to make the community where they live a better place, please encourage them to apply to be a Hunt Little Hero. All applicants will receive a special commemorative coin and hero cape. Three outstanding children will be awarded a monetary gift along with the opportunity to have a matching award presented to the charity of their choice. Applications open March 15, 2022 and run through April 15, 2022. For more information, please visit [huntheroesfoundation.org](http://huntheroesfoundation.org). As we usher out winter and welcome the warmer days of spring, I wish you and your family the very best.

All the best,  
Brian Stann

A handwritten signature of Brian Stann in black ink.

Hunt Military Communities  
President & Chief Executive Officer



[HuntMilitaryCommunities.com](http://HuntMilitaryCommunities.com)



### **Welcome to March, Robins Family Housing**

Spring brings new growth, weed out the bad and make room for something beautiful. We look forward to growing as a community in 2022 at Robins Family Housing!

Have a fun event idea? Share it! We would love to know what community events you would be interested in for this year! Email us at [robinsleasing@huntcompanies.com](mailto:robinsleasing@huntcompanies.com) and let us know.



### **Office Contact Information**

Office Hours: Monday - Friday 8 a.m. - 5 p.m.

Office Number: 478-225-0338

Emergency Maintenance Number: 478-929-3142

Email: [robinsleasing@huntcompanies.com](mailto:robinsleasing@huntcompanies.com)

Facebook: [@robinsfamilyhousing](https://www.facebook.com/robinsfamilyhousing)

Website: [robinsfamilyhousing.com](http://robinsfamilyhousing.com)



## Pet of the Month Contest “Luckiest”

Follow us on Facebook “Robins Family Housing” and post a photo of your luckiest pal in the comment section under the Pet of the Month Photo Contest post. March’s Pet of the Month Photo Contest will run from March 2nd-8th, 2022. Entries must be submitted by 12:59 EST on March 8th.

One winner will be randomly selected and announced March 9th on the Robins Family Housing Facebook page and receive a \$25 gift card.

## SAVE THE DATE

### March 3rd

Trash Pickup

### March 20th

First Day of Spring

### March 10th

Trash Pickup

### March 24th

Trash Pickup

### March 13th

Daylight Savings

### March 25th

Medal of Honor Day

### March 15th

Hunt Little Heroes

### March 29th

National Vietnam War Veterans Day

### March 17th

St. Patrick’s Day

### March 31st

Trash Pickup

### March 17th

Trash Pickup

## HAPPENING AROUND THE TOWN

### Glow in the Dark Bowling at Thunder Alley

**When:** Friday & Saturday Nights, 9-11 pm

**Price:** \$10 per person / \$5 children 12 yrs & under

*\*Includes all the games you can bowl in 2 hours plus shoes*

### Learn to Fly at Robins Aero Club

**Phone:** 478-926-4867

**Email:** robins.aeroclub@gmail.com

### Horse Back Riding with Outdoor Recreation

**Date:** Saturday, March 5th

**Time:** 9:00 am – 12:00 pm & 1:00 pm – 4:00 pm

**Price:** \$10 per person, R4R funds available

**RSVP:** Sign up NLT March 2nd

**Phone:** 478-926-4001

### Zipline with Outdoor Recreation

**Date:** Saturday, March 12th

**Time:** 8:00 am – 5:00 pm

**Price:** \$20 per person, R4R funds available

**RSVP:** Sign up NLT March 8th

**Phone:** 478-926-4001

### Base Camp

**When:** March 26th-27th, 1:00 pm – 9:00 am

**Where:** Robins Park / Open to all ages, 3 & under free

**Includes:** Tents & sleeping bags included

**Price:** \$5 per person, R4R funds available

**Reservations Required:** 478-926-4001

*Dinner, Movie, and S’mores included*

### Pine Oaks Golf Course Spring Scramble

**When:** Saturday, March 19th, 9:00 am start

**Price:** Members: \$30 / Non-members: \$40 – per player

**Includes:** Includes Green & Cart fees + lunch

Gift certificates & Hole in One prize

**Sign up:** 478-926-4103





## Shoe Drive

Get a jump start on your spring cleaning this year! Drop off your gently worn shoes of any style at the office (500 Warner Robins St. Bldg 1898) between March 1st-25th, 2022. Please tie or band pairs together. Shoes collected will be donated to the Robins AFB Airman's Attic.

## Landscaping Schedule – March 2022

Landscaping will mainly focus on leaf control at this time, which will include blowing, and mulching leaves. They will be blowing off streets, patios, sidewalks, driveways. They will also be cleaning out drainage ditches. Grass growth will be monitored and mowed as needed.

If you are having any landscaping needs that are outside of regular grass mowing, please contact the office or use the Hunt App to submit a work order.

**Follow us on Facebook for the most updated weekly mow schedule!**

## Pest Control

Pest control is every Wednesday & Thursday and work orders are required.

## Maintenance Corner

Be sure to come by the office for all of your Self- Help needs. We are working diligently to be sure to have items readily available during normal business hours.

Spring is near, so please be sure to test your AC prior to the Georgia heat arriving!

Remember to change your filter monthly to ensure that the unit is running efficiently.

If you have any questions or concerns, please do not hesitate to contact the office at 478-225-0338 or email us: [robinsleasing@huntcompanies.com](mailto:robinsleasing@huntcompanies.com).

## Online Payment

Hunt Military Communities is pleased to announce effective January 1st, 2022, we will be transitioning to electronic payments only. Utilizing electronic payment options provides the convenience of making payments anytime from your fingertips, payments post directly and immediately to your account, the ability to set up recurring payments, and no additional fees for direct bank account payments.

For our residents who do not already utilize our electronic payment methods, the transition is simple and there are multiple payment options available to fit everyone's preference.

- Hunt Resident Portal
- Hunt Resident App
- WIPS: Walk-In Payment System

## Satisfacts – We Value Your Feedback!

We strive to provide 5 Star Service and value your feedback. To make it easier for you to give honest feedback, you can now receive resident surveys via SMS.

Invitations to opt in to SMS notifications will be included on every survey recruitment email as well as at the end of each survey.

### How It Works:

1. Click the opt in link at the beginning of regular survey emails or at the end of the surveys.
2. Enter mobile number, check the box agreeing to the terms and click submit.
3. Receive a confirmation text message.
4. Reply "YES" to confirm & start getting initial survey invitations via SMS.

## We Want to Hear From You.

Hunt Military Communities is introducing a new way to share your feedback. Through the **Hunt Residents' Feedback Loop**, you can share your thoughts, *at any time* through an online survey.

[https://mfan.az1.qualtrics.com/jfe/form/SV\\_2iaQpvKHb8nraF7?utm\\_source=newsletter&utm\\_medium=newsletter&utm\\_campaign=huntsurvey&utm\\_term=milfam&utm\\_content=marchnewsletter](https://mfan.az1.qualtrics.com/jfe/form/SV_2iaQpvKHb8nraF7?utm_source=newsletter&utm_medium=newsletter&utm_campaign=huntsurvey&utm_term=milfam&utm_content=marchnewsletter)

We are always looking for ways to strengthen and serve our communities. That's why we collaborated with the Military Family Advisory Network (MFAN) to build a feedback loop so we can hear from you. As a resident, this feedback loop provides you the opportunity to share your housing experiences directly with MFAN, confidentially. MFAN will then share its findings regularly with leadership at Hunt Military Housing.

We want to ensure we're serving you the best we can while stationed in our communities. Your voice matters to us.

**Don't forget:** Bookmark the survey link so you can provide responses any time you need.

# HUNT COMMUNITIES WITH



# SatisFacts



## JUST MOVED-IN? HAD A WORK ORDER COMPLETED?

**Don't forget to submit your Satisfacts Survey!** You will receive survey notifications via email from [surveys@satisfacts.com](mailto:surveys@satisfacts.com). Our continued goal is to provide our residents with the best in service and value. Please reach out to your Resident Service Specialist if you have any questions. Call 478-929-8988 or via email [robinsleasing@huntcompanies.com](mailto:robinsleasing@huntcompanies.com).