# **ROBINS FAMILY HOUSING NEWS & STORIES**





#### **Our CEO's Message**



Dear Hunt Military Communities Residents, Happy New Year!

Hoping this finds you well after the holidays and ready for 2022. At Hunt Military Communities, this is a time for our teams to reflect on the past year and prepare for what I know will be exciting changes coming for our residents. In

2022, HMC will strive to meet and exceed the needs of our residents by focusing on several key areas. Our main area of concern is your Resident Experience and the delivery of service by our team. Focus groups will be utilized at many communities so that we can better understand any perceived shortcomings and actively seek to improve our service to you. We are committed to the long-term health of our communities and by continuing to develop programs and services that benefit our residents, we hope to see our communities continue to flourish. Please stay tuned for updates on these, and other programs. Again, Happy New Year and best wishes for a happy, healthy, and successful year!

All the best. **Brian Stann** 

**Hunt Military Communities President & Chief Executive Officer** 





# Welcome to January 2022, **Robins Family Housing**

Robins Family Housing is wishing you a Happy New Year, bursting with fulfilling and exciting opportunities. And remember, if opportunity doesn't knock, build a door! We look forward to growing as a community in 2022! Please reach out and let us know of some community event ideas that you would enjoy participating in this year! Hunt Military Communities is pleased to announce that, effective January 1st, 2022, we will be transitioning to electronic payments only. Electronic payment options allow residents to make individual or recurring payments at anytime, while allowing payments to post directly and immediately into your account with no additional fees. For our residents who do not already utilize our electronic payment methods, the transition is simple and there are multiple payment options available to fit everyone's preference.



#### **Office Contact Information**

Office Hours: Monday - Friday 8 a.m. - 5 p.m. Office Number: 478-225-0338 Emergency Maintenance Number: 478-929-3142

Email: robinsleasing@huntcompanies.com Facebook: @robinsfamilyhousing

Website: robinsfamilyhousing.com



#### **Maintenance Corner**

We are experiencing longer completion times on routine work orders as we are trying to recover from the effects of COVID. Our maintenance staff is working very diligently to prioritize the back log of work orders in an effort to get everyone taken care of as soon as we can. We appreciate your patience and understanding as we navigate through this process. Remember to replace your HVAC Filter once a month; you can come by the office for a new one! Once again, we appreciate your patience and understanding, if you have any questions or concerns please contact the office at 478-225-0338 or email robinsleasing@huntcompanies.com.

## Mow Schedule for Month of January

Landscaping will mainly focus on leaf control at this time, which will include blowing, and mulching leaves. They will be blowing off streets, patios, sidewalks, driveways and front porches. They will also be cleaning out drainage ditches; grass growth will be monitored and mowed as needed. Follow us on Facebook for the most updated weekly mow schedule! If you are having any landscaping needs that are outside of regular grass mowing, please contact the office or use the Hunt App to submit a work order.

#### **Meet LaPrinda**

Meet LaPrinda, a Leasing Specialist here at Robins Family Housing! She is from the Watermelon Capital of the World. She was the first child and grandchild to be born in her family, so she is like a second mom to all of her siblings and cousins. LaPrinda, we are so grateful for all you do!



# HAPPENING AROUND THE TOWN

### Celebrate 2022 Bingo!

At the Robins AFB Library on January 14th, 2022, 10 AM - 4PM, there will be Bingo. Complete activities on the Bingo sheet to enter a drawing for 1st, 2nd, and 3rd place prizes on January 31st! Bi-weekly drawings on the 14th and 28th. (Bingo sheets will be available for pick-up at the Library.)

#### **New Year, New Possibilities Tree**

All month long, at the Robins AFB Library, during Library hours, complete a leaf describing what you want to achieve this year. Hang that goal from our New Year, New Possibilities Tree in the Library!

# \$8 Skating and Bowling Games

Get your skate on or compete in bowling for just \$8 each at the Rigby's Entertainment Center, on Tuesday January 11th, 2022 from 4-10 PM. Skating is \$8 with their skates or with your own. Bowling is \$8 per game per person. Come #GetSomeFun on Tuesdays with us!



