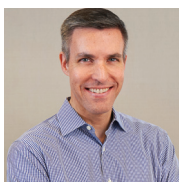


MAR
2020

ROBINS INSIGHTS NEWS & STORIES



Our President's Message



Over the past couple of years, we have been working on developing systems, protocols and customer service standards which we call our 5-Star Service. We aim to provide more than just housing. We are entrusted to create quality communities that meet the needs of our residents and we take that responsibility very seriously. Recently, we completed a year-long effort to define

what 5-Star Service means to us and how we measure ourselves against that standard. So I wanted to share with you what 5-Star Service means to us.

1. **APPEALING HOMES** – At HMC, we are committed to providing the highest-quality housing for our military families. We work to ensure our homes foster the well-being of military families. Worry-free living is the standard we endeavor to achieve.
2. **THRIVING COMMUNITIES** – At the heart of every community are the people who live there. HMC is committed to being a supportive and thoughtful resource and provides ongoing activities that create a true sense of belonging.
3. **SERVICE SATISFACTION** – HMC strives for 100% satisfaction in all that we do. We are accountable for understanding the challenges our residents face and delivering exceptional service.
4. **COMMITTED EMPLOYEES** – We are committed to hiring talented and enthusiastic individuals to be part of the HMC team. We recruit people who want to work as part of a strong, unified team and be a part of something bigger than themselves. HMC employees are characterized by their integrity, kindness, selflessness, and are committed to doing the right thing.
5. **RESPONSIBLE STEWARDS** – As a partner with the Department of Defense, we are aligned in our role as long-term stewards of the communities we operate. HMC maintains welcoming communities for our residents and their families, and we are committed to the sustainment of these communities for today and into the future.

These are high aspirations and we will continue to work towards reaching them. We welcome your feedback in helping us to do so. As always, please reach out to your community director. If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management via: The Hunt Promise Helpline: (855) 333-2835.

Best,

John Ehle
President
Hunt Military Communities

Feeling Lucky?

Let's Play Facebook Bingo! Starting on March 2nd, 2020. We will post numbers on our Facebook Page daily (@robinsfamilyhousing). Bingo Cards will be available at leasing office starting February 27th, 2020.

Maintenance Corner

Toilets

If your toilet starts to overflow, you must act quickly. Turn off water by turning the water supply valve clockwise. Clean up all water and allow the toilet to drain. Everyone should own a plunger for each bathroom. Plunge vigorously to clear the line. Then turn the water back on and flush the toilet. If you cannot clear the line or there is a main line back up call maintenance at 478-929-3142 immediately and do not use the toilet. Remember, never flush diapers, paper towels, wipes or feminine hygiene products.

Blocked Sink

If your sink is draining the water away too slowly, try using drain cleaner to free the blockage. Try to clear hair and old soap from the waste. Try pouring boiling water down the drain, this will help to unclog blockages.

Resident Referral Program

Hello wonderful residents of Robins Family Housing! Take advantage of our Resident Referral Program. Refer your friend, family member, co-worker, etc. to our community and earn yourself \$100.00! It's as simple as that! Make sure your referral knows to mention your name at the time of their tour and once they move in and have resided in the community for 30 days you will receive a \$100.00 check!

Notice Regarding Pets

You will be fined if we see your dog not on leash on our property anywhere/anytime. NO EXCUSES or EXCEPTIONS. Unauthorized Pets- violation of your lease as well PET WASTE- YOU MUST PICK UP AFTER YOUR PET-also a lease violation. BAD WEATHER IS NOT AN EXCUSE to NOT abide by your lease terms and be a responsible pet owner. REMEMBER THIS IS YOUR COMMUNITY TOO, KEEP IT CLEAN!



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HAPPENING AROUND THE TOWN

March 1st

Monster Jam. Macon Coliseum.

Time: 10:30 AM - 12:00 PM

Location: Macon Coliseum 200 Coliseum Dr, Macon, GA 31217

Admission: Tickets start at \$15. Price does not include facility fee.

March 14th

The Black Jacket Symphony Presents: Pink Floyd's 'The Dark Side of the Moon'

The Black Jacket Symphony Presents: Pink Floyd's 'The Dark Side of the Moon' live at the Grand Opera House in Macon, GA on Saturday, March 14, 2020! Tickets are \$30.00 and \$35.00. On Sale Now.

March 15th

Bradley Braves at Mercer Bears Baseball

Bradley Braves at Mercer Bears Baseball at Claude Smith Field on Sunday, Mar 15, 2020 at 1:00PM.

March 21st

5th Annual Macon Blues Festival

See the 5th Annual Macon Blues Festival featuring an incredible lineup including Pokey Bear, J-Wonn, Bobby Rush, Ronnie Bell, Tucka, and Lebrado. See them all on one stage Saturday, March 21 at the Macon City Auditorium!

March 27th - 31st

International Cherry Blossom Festival

Time: 4:00-5:30 pm

Location: Central City Park, 115 Willie Smokie Glover Dr, Macon, GA

March 28th

Bed Race

Time: 4:00-5:30 pm

Location: Cherry Street and Mulberry Street, Macon, Georgia

Admission: FREE!

TRIVIA WHIZ

St. Patrick's Day

- The first St. Patrick's Day celebration in the United States was held in Boston in 1737.
- According to the US Census, 32.6 million US residents' claimed Irish ancestry in 2017. This is more than six times the population of Ireland.
- March 12, 1955- The first St. Patrick's Day parade is held in Chicago. The Chicago River is dyed green with a secret recipe, and the parade begins at noon at the corner of Balbo and Columbus Drive.
- St. Patrick's Day is the feast day of St. Patrick, the patron saint of Ireland. Patron saints are chosen to protect the interests of a country, place, group, trade or profession, or activity, and to intercede for them in heaven.
- Shamrocks are the national flower/emblem of Ireland. Legend has it St. Patrick used the shamrock to explain the concept of the Holy Trinity, by showing an unbeliever the three-leafed plant with one stalk.
- Guinness is one of the most popular drinks on St. Patrick's Day.
- There are no Female Leprechauns. Don't be fooled by any holiday decorations showing lady leprechauns.
- In traditional Irish folk tales, there are no female leprechauns, only nattily attired little guys.

Happy St. Patrick's Day.



MARCH

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3	4	5	6	7
8 International Women's Day	9	10	11	12 National Popcorn Lover's Day	13	14
15	16	17 St. Patrick's Day	18	19	20 First Day of Spring	21
22	23	24	25	26	27	28
29	30	31				

Calendar Events

- March 8 - International Women's Day
- March 12 - National Popcorn Lover's Day
- March 17 - St. Patrick's Day
- March 20 - First Day of Spring



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