

**AUG  
2020**

# ROBINS FAMILY HOUSING II NEWS & STORIES



## TIME FOR FUN IN THE SUN

### Our President's Message



As we all prepare for back-to-school, we want to help support you and your children in whatever form their educational experience takes this year. In 2019, on average, families spent close to \$700 per student for school supplies. In addition, many schools also asked parents to

contribute up to \$100 per family for general use classroom materials. When combined with other childcare costs, many military families face difficult choices about whether to ensure their children are well-supplied for school or whether to purchase other essential items for their family, including clothing and food. This year, the Hunt Heroes Foundation, in partnership with Operation Homefront, will distribute 1,850 backpacks filled with much-needed school supplies to military families at each of our communities. We are proud to be partnering with this well-respected national non-profit, who last year provided backpacks to over 43,000 military children across the U.S. Watch for more information in the coming days about this effort and how you can apply to receive school supplies for your child. As we move ahead together and navigate these uncertain times, we remain committed to serving you and your families.

Best,

A handwritten signature of John Ehle in black ink.

John Ehle  
President  
Hunt Military Communities



HuntMilitaryCommunities.com



### August Events

Do you or your family have a special talent?! Join us in a virtual talent show. Submit your video to [Tatyana.kelly@huntcompanies.com](mailto:Tatyana.kelly@huntcompanies.com) from August 1st - 24th, 2020. All videos will be posted to Facebook to view and vote! Have a funny family TikTok dance video, a talented singer in the family, or a hidden talent? There is no limit to the type of submissions. Here is a list of suggested ideas, but you are not limited to these: <https://blog.classtag.com/50-virtual-talent-show-ideas/> the grand prize winner will win a make your own ice cream sundae bar, with all of the fixings!

### Hello Wonderful Residents!

Let us first start by welcoming our new Community Director Lynn James. She is exited and looking forward to serving and meeting all of our residents.

She has an Associates Degree in Business Administrative Technology from Middle Georgia Technical College. She holds several certifications, such as, Novagradic Property Compliance Certification (NPCC), Certified Pool & Spa Operator Certification (CPO) and Basic EIV Certification. She came to Hunt with over 26 years of exceptional customer service experience; to include having worked for Verizon Wireless for 21 years, serving as a District Manager for 12 of those years. She has 8 years of Property Manager/Senior Manager experience. She has also served as a Corporate Trainer & Learning Coach.



### Office Hours

Monday-Friday 8 a.m. - 5 p.m.  
Saturday 8 a.m. - 12 p.m.

## COVID-19 Reminder

With COVID-19 still being a major concern, we continue to ask that you wear a mask when visiting the Leasing Office, keep a 6 foot distance, and use the drop box whenever possible.

## Community Reminder

Please remember that the speed limit in our base housing community is 15 miles per hour. This speed limit is 24/7, and is enforced. With the oncoming fall, there are going to be more people out and about and we encourage that!

Please stop at all crosswalks if someone is waiting to cross, and make sure that someone is not in the crosswalk as you approach! Stopping at stop signs is also enforced.

Please ensure you come to a complete stop, and assess the surrounding area before proceeding. We have had some very scary near misses recently that have been reported and they are avoidable! Safety is everyone's responsibility!

## Friendly Reminders

To all our pet owners, there is no such thing as a poop fairy when it comes to pet poop. Please clean up after your pet!

Garbage bins are expected to be removed from the roadside same day of trash pickup. Removing the bins will help prevent and protect children who may run into the road unseen and provide residents use of sidewalk. Prevent unwanted pets, such as raccoons and birds making a mess. This will give our neighborhoods a fresh and clean appearance.

## 30-Day Notice Reminder

If you are about to PCS, thinking of purchasing a home, or looking to move to another location, moving can be stressful and before you know it, that day can sneak up on you. With this said, Robins Family Housing wanted to send a friendly reminder to visit your local management office to complete the 30-day notice to vacate documents and to schedule your move out inspection.

## Mow Schedule for Month of August

Monday - Forest Park

Tuesday - Turner Park

Wednesday - Turner Park & Crestview

Thursday - Crestview

## Maintenance Corner

Maintenance Tips to help keep your AC working at optimal conditions this summer:

1. Make sure thermostat is set to cool.
2. Set fan to auto.
3. AC is affected by the outside temperature. Putting the AC temp too low, especially at night when it cools, can freeze your evaporator (recommended temperature is 68 degrees). Remember, the hotter it is outside, the harder your HVAC system is working to keep up.
4. When you see ice on the lines that go up to your condenser, you can turn on the breaker to the HVAC system to kick start the trouble shooting and thawing process and call us at 478-929-3142. Always give our maintenance line a call for any HVAC concerns at 478-929-3142. Please do not place them through the resident app or the leasing line.

## Calling All Residents!

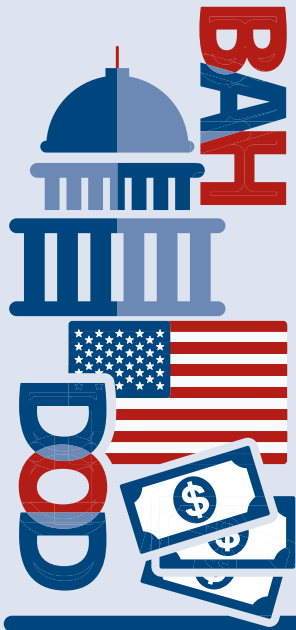
Please be advised that we switched from the RENTCafé Portal to the Hunt Resident Portal. The new Hunt Resident Portal is the exact same resident portal/app, it has been rebranded. Residents will continue to use their existing logins to access the resident portal/app however, residents who currently use the RENTCafé Resident App will need to delete the App and download the new Hunt Portal App from their App store. We strongly encourage you to register in Hunt Resident Portal. This is an app for your smart phone available on IOS and Android. This app allows you 24/7 self-service account management, helps to place and monitor work orders, communicate with Hunt team members and check out upcoming events! Visit our website at <https://www.robinsfamilyhousing.com/> and go to Resident Services/Maintenance Request, click "here to register" a complete the personal details section.

Note: You must use the Name and Email of the primary lease holder on file with the management office. Contact your management office for your registration code.

## Are You Getting Our Community Messages?

Many of our resident communication are sent by email-only. If we don't have your current email address, you're missing out! Be sure to call our office or stop by to update your information. Do we have your email and you're still not receiving our messages? Check your Junk or Spam folders. You may have to click on our email and select the Unblock Sender's Domain; or add to Safe List of Senders.

## WHERE DOES YOUR BAH WITH HUNT MILITARY COMMUNITIES GO?

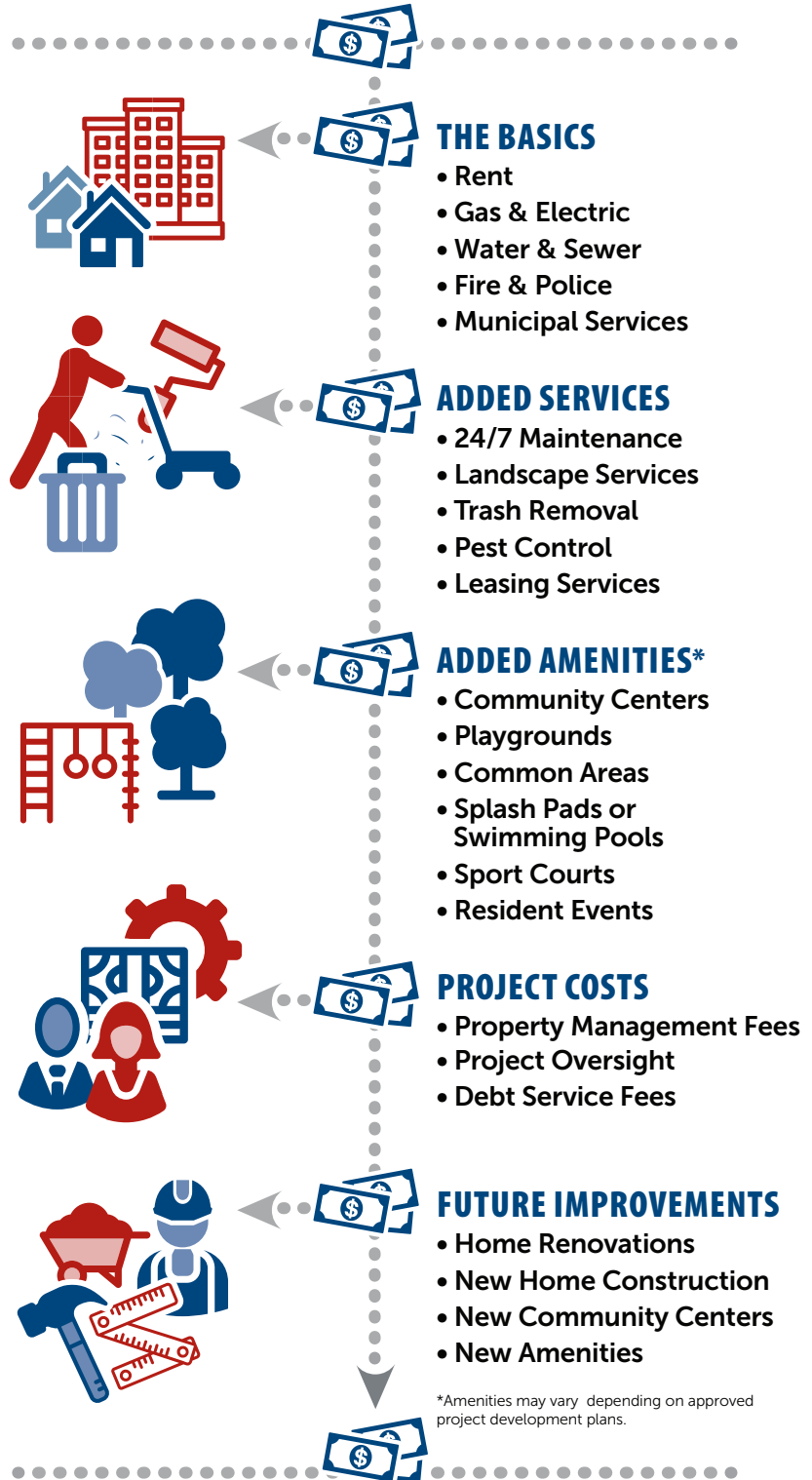


**Your Basic Allowance for Housing (BAH) is the stipend the Department of Defense allocates for you to pay for the majority of rent and utilities.**

[HuntMilitaryCommunities.com](http://HuntMilitaryCommunities.com)



## Your BAH with Hunt Military Communities Includes:



**BAH funds are reinvested back into the project for current and future service members' needs.**