

SEP
2020

ROBINS FAMILY HOUSING I NEWS & STORIES



SCHOOL IS BACK IN SESSION!

Our President's Message



In the Spring of 2020, we partnered with Blue Star Families in a campaign to collect the most ingenious MilFam cleaning hacks. It was such a hit that we're doing it again this Fall! AND all of the finalist videos in that competition

can be found at: bluestarfam.org/milfamspringclean. There are so many great tips there for you to check out! Stay tuned for more information in the coming days on the Fall version where we'll be collecting even more great ideas. We are proud to partner with Blue Star Families and want to encourage you to take full advantage of all the great (and free!) programs and services this awesome organization has to offer. You can find a local chapter, peruse career opportunities geared towards military spouses, find great activities for your kids, or participate in their many virtual programs by going to: bluestarfam.org. From all of us at HMC, I hope you and your family continue to remain safe and healthy.

Best,

A handwritten signature of John Ehle in blue ink.

John Ehle
President
Hunt Military Communities

Welcome To September!

Summer has flown by, and many of our children have started school. Please remember that children MUST be supervised at all times. Garbage bins are expected to be removed from the roadside same day of trash pickup. Removing the bins will help prevent and protect children who may run into the road unseen and provide residents use of sidewalk. It also prevent unwanted pets, such as raccoons and birds making a mess. This will give our neighborhoods a fresh and clean appearance.

Mow Schedule for Month of September

As we work to improve our landscaping in our communities, please help us. During your areas mow time, please have items removed from your yard so the mowers can get to all the grass. Thank you for your help in making these improvements mowing forward.

Monday - Huntington Hills

Tuesday - Huntington Hills

Wednesday - Huntington Crest & Huntington Park

Thursday - Huntington East

New Security Gates!

As you have seen, the gates have been installed on all Robins I neighborhoods. We are doing hardware and software updates this week and we will begin distributing access cards. Please watch for emails and social media directives on when and where to pick up your access cards. All residents will need an access card to enter all neighborhoods. We will have extended office hours during this process to make it convenient for everyone. If you have questions or concerns, please do not hesitate to reach out to the Robins Family Leasing Office at 478.929.8988.

Office Hours

Monday-Friday 8 a.m. - 5 p.m.

Saturday 8 a.m. - 12 p.m.



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Community Reminder

Please remember that the speed limit in our base housing community is 15 miles per hour. This speed limit is 24/7 and is enforced. With the oncoming fall, there are going to be more people out and about and we encourage that!

Please stop at all crosswalks if someone is waiting to cross and make sure that someone is not in the crosswalk as you approach! Stopping at stop signs is also enforced. Please ensure you come to a complete stop and assess the surrounding area before proceeding. We have had some very scary near misses recently that have been reported, and they are avoidable! Safety is everyone's responsibility!

CEL Surveys!

CEL Surveys are annual surveys for customer service satisfaction. They come around every October, and we use them as an opportunity to communicate with every resident. The surveys are a great way for residents to show their appreciation for all the hard work our employees do to make their housing experience the best. Tell us how we are doing! We strive for a 5! We also provide a comment portion to the survey. Many of our residents take advantage of this section to express their appreciation for us and make suggestions on how we can get even better at what we do. From this feedback we have improved our lawn care process, gate and new access gate system, helped facilitate a neighborhood watch program, enhanced partnering, and encouraged the presence of security forces as well as local law enforcement in the neighborhoods.

Maintenance Corner

Let's Talk ACs! Although we are coming to the end of our summer, we still have some hot days to deal with. We are finding many homes have their thermostats set to an unreachable temperature, causing the AC to run constantly without shutting down. This is causing two major problems.

1. The motors do not have their normal cool down period, around 20-30 minutes, and we have replaced many in the last couple months.
2. The AC ducts do not have time to rid themselves of moisture causing excessive condensation leading to possible growth issues.

Please realize that an air conditioner is built to cool the home and make it more comfortable but will not make a home cold when the exterior temperature is 90+ with high humidity. We respectfully request you refrain from having the thermostat set below 70 degrees, as being set at 72-76 degrees will ensure the home stays comfortable compared to the 90+ outside temp. This will ensure your unit continues to run properly.

UPCOMING EVENT

September 14th

National Coloring Day

It's definitely not just for kids! Let's celebrate it together! Send your drawings to tatyana.kelly@huntcompanies.com or post your masterpiece on our Facebook page.

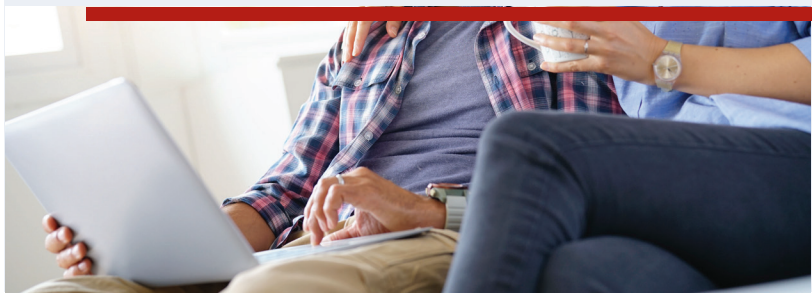
September 19-20th

Ocmulgee Indian Celebration (Virtual Facebook Event)

The third weekend in September welcomes one of the largest Native American gatherings in the Southeast as more than 200 craftsmen, dancers, storytellers, living history demonstrators, and others with ties to the region return to Ocmulgee Mounds National Historical Park in Macon, Georgia. The celebration shares this vital piece of American history with some 17,000+ guests to the monument each year, allowing new generations to understand the Native American heritage, arts, and culture first-hand through interaction and observation.

Calling All Residents!

Please be advised that we switched from the RENTCafé Portal to the Hunt Resident Portal. The new Hunt Resident Portal is the exact same resident portal/app, but it has been rebranded. Residents will continue to use their existing logins to access the resident portal/app, however, residents who currently use the RENTCafé Resident App will need to delete the app and download the new Hunt Portal App from their app store. We strongly encourage you to register in the Hunt Resident Portal. This is an app for your smart phone available on IOS and Android. This app allows you 24/7 self-service account management, helps to place and monitor work orders, and allows you to communicate with Hunt team members and check out upcoming events! Visit our website at <https://www.robinsfamilyhousing.com/> and go to Resident Services/Maintenance Request, click "here to register" and complete the personal details section. Note: You must use the name and email of the primary lease holder on file with the management office. Contact your management office for your registration code.



SEPTEMBER

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3	4	5
6	7 Labor Day Office Closed	8	9	10	11	12
13	14 National Coloring Day	15	16	17	18	19 Ocmulgee Indian Celebration (Virtual Event)
20 Ocmulgee Indian Celebration (Virtual Event)	21	22	23	24	25	26
27	28	29	30			

Calendar Events

- September 7 - Labor Day - Office is Closed
- September 14 - National Coloring Day
- September 19 - 20 - Ocmulgee Indian Celebration (Virtual Facebook Event)



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