

COMMUNITY DIRECTOR UPDATE OCTOBER 1, 2026



COMMUNITY TRASH SCHEDULE

Refuse collection will continue on **Wednesdays** as scheduled. Please place your trash bins curbside by 7:00 AM and remove them by the end of the day. At Robins Family Housing, we want to keep our community clean and looking its best!

- Place all trash bins curbside by 7:00 AM on Wednesday. Early placement helps sanitation crews maintain their route and prevents missed pickups.
- Remove bins from the curb by the end of the day. Prompt removal keeps sidewalks clear, maintains neighborhood appearance, and complies with local ordinances.

Maintaining consistent refuse collection depends on all of us doing our part. Thank you for helping keep our community clean, safe, and welcoming.



COMMUNITY NEWS

Thank you to all who joined us for the grand opening of the new playground at Turner Park on Saturday, September 12. It was wonderful to see families and neighbors come together to celebrate this exciting addition to our community.

Overview of Air Force UA Program changes now in effect:

Your full BAH is now collected, and an extended six-month mock billing period under the new methodology is currently in effect for April through September 2026 service periods.

During this period, you will receive mock statements in the months of May through October 2026 showing your usage compared to your like-type-group baseline average, and whether your household is eligible for a rebate for conservation, or charges for above average usage.

We encourage you to review your mock billing statement closely, and reach out with any questions about the UA Program.

The next statement you will be responsible to act on will be in November 2026 for the October usage period. October consumption will be the first month of live billing that will be on the November statement and you will be responsible to pay any charges above the \$50 threshold or eligible to collect refunds where the credit balance is above \$50.

For information about the Air Force UA Program, and energy conservation tips, click here to visit the dedicated website: www.huntmilitarycommunities.com/resident-utility-program

For information on how to read your statement, click here to view the detailed flyer: www.huntmilitarycommunities.com/sites/shared/files/How-to-Read-Your-Statement-Air-Force.pdf

Please contact YES Energy at (844) 979-4416 for questions about your statement or clarification about the UA Program. We appreciate your continued cooperation as we implement this change.



Leasing Office Contact Information

-  (478) 310-2788
-  RobinsFamilyHousing@HuntCompanies.com
-  RobinsFamilyHousing.com

TRASH SCHEDULE
Pick-up Wednesdays

GOOD NEWS

Celebrating 24 Years of Service

This month, we'd like to recognize **Maintenance Technician Carl Burress** for his incredible 24 years of dedicated service to our community.

For more than two decades, Carl has played an essential role in maintaining our homes and supporting residents with professionalism, expertise, and a commitment to excellent customer service. His hard work, reliability, and positive attitude have made a lasting impact on countless families and team members throughout the years.



Please join us in thanking Carl for his dedication and congratulating him on this remarkable milestone. We are grateful for his contributions and proud to have him as part of our team. **Congratulations, Carl, on 24 years of outstanding service!**

MAINTENANCE TIPS

Community Updates Energy-Saving Upgrades for Your Home

Looking for ways to reduce energy use and lower utility costs? Consider these energy-saving upgrades:

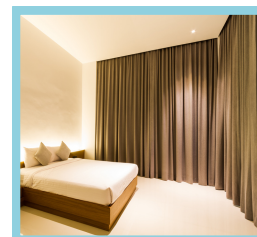
- **Replace HVAC filters regularly** to help your system operate more efficiently.
- **Test your heater before cooler temperatures arrive** to ensure it is operating properly and efficiently.
- **Submit a work order promptly** if your heating system is not functioning correctly or if you notice unusual noises, odors, or performance issues.
- **Add blackout or thermal curtains** to help keep your home cooler in summer and warmer in winter.
- **Use smart power strips** to reduce energy consumed by electronics when not in use.



How to Test Your Heater Before Winter

Testing your heater early can help identify problems before colder weather arrives.

1. **Set your thermostat to "Heat" mode.**
2. **Raise the temperature** 3 to 5 degrees above the current room temperature.
3. **Wait a few minutes** for the system to start.
4. Check that:
 - Warm air is coming from the vents.
 - The thermostat is responding correctly.
 - There are no unusual noises such as rattling, banging, or squealing.
 - There are no burning, musty, or unusual odors (a slight dusty smell is common the first time the heater runs each season).
5. Let the system run for 10 to 15 minutes to ensure it maintains consistent airflow and heat.



When to Submit a Work Order

Submit a work order if you notice any of the following:

- The heater does not turn on.
- Air coming from the vents is cool or cold.
- The thermostat does not respond.
- Unusual noises persist.
- There is a strong burning smell that does not go away after a short period.
- The system frequently turns on and off.
- Certain rooms are not receiving heat.

Everyday Energy-Saving Habits

- Set your thermostat a few degrees lower in winter.
- Turn off lights when leaving a room.
- Unplug chargers and small appliances when not in use.
- Wash clothes in cold water whenever possible.
- Run dishwashers and washing machines only with full loads.

Small changes and proactive maintenance can make a big difference in improving comfort, reducing energy consumption, and lowering monthly utility bills throughout the fall and winter months. Testing your heater now can help ensure your home stays comfortable and allows any needed repairs to be addressed before colder temperatures arrive.

TEAM UPDATES & EVENTS

TEAM UPDATES

Welcome Back, Jennifer!

We're excited to welcome **Jennifer** back to the Robins team as our **Leasing Specialist**. As an **active-duty military spouse**, Jennifer understands firsthand the unique experiences and challenges military families face, bringing valuable insight, dedication, and compassion to her role.

Jennifer provides exceptional support to prospective, new, and current residents, helping ensure a positive experience at every stage of their housing journey. Her commitment to customer service and community engagement makes her a wonderful asset to both our team and the families we serve.

When she's not assisting residents, Jennifer enjoys spending time with her husband and their three beloved dogs. We're grateful to have Jennifer back and look forward to the positive impact she will continue to make in our community.



UPCOMING COMMUNITY EVENTS

NATIONAL BE NICE DAY

Date: Monday, October 5th

Time: ALL DAY

Location: EVERYWHERE



Whether it's helping a neighbor, offering a compliment, writing a thank-you note, or simply sharing a smile, every act of kindness matters. We encourage residents of all ages to participate by:

- Performing a random act of kindness
- Thanking a community member who has made a difference
- Helping a neighbor in need
- Sharing positive messages with friends and family
- Making a commitment to spread kindness every day

Let's work together to create an even more welcoming, supportive, and connected community.

Thank you for helping make our neighborhood a wonderful place to call home. We look forward to celebrating kindness with you!

UPCOMING LOCAL EVENTS

FALL FESTIVAL

Date & Time: Friday, October 23rd, from 5:30 PM – 9:00 PM

Location: Robins Park, Robins Air Force Base, GA

Cost: Free Admission

- Activities:
 - Haunted House
 - Pumpkin patch
 - Carnival rides
 - Live music
 - Food trucks



NATIONAL PUMPKIN DAY DECORATING CONTEST

Date: Monday, October 26th

Time: 9:00 AM – 5:00 PM

Location: Robins Family Housing Office



Get ready to show off your creativity and celebrate National Pumpkin Day with our Pumpkin Decorating Contest! We invite residents of all ages to decorate a pumpkin and enter it for a chance to win bragging rights and fun prizes. Whether you paint it, carve it, bedazzle it, or create a unique themed design, we want to see your masterpiece!

DOG COSTUME PARADE AND CONTEST

Date: Saturday, October 31st

Time: 9:00 AM – 11:00 AM

Location: Field behind Robins Family Housing Office



Dress your four-legged friend in their best costume and join us for a tail-wagging good time! Prizes will be awarded for Best Overall Costume, Funniest Costume, Most Creative Costume, Best Owner & Dog Duo, and People's Choice. All friendly, leashed dogs are welcome!

FULL THROTTLE: AIRPOWER EDITION CAR SHOW

Date & Time: Saturday, October 24th, from 9:00 AM – 1:00 PM

Location: North Houston Sports Complex

Cost: Free Admission

Join us for a day of amazing vehicles, motorcycles, food trucks, music, vendors, family fun, and friendly competition. Whether you're showing a vehicle or just coming to enjoy the event, there's something for everyone.



Featuring: All makes & models • Competition classes • Live DJ • Food trucks • Professional vehicle photography • Family-friendly activities • Local vendors.

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Dee Dee Wigfall

✉ Deedee.Wigfall@HuntCompanies.com

Director of Operations
Kelly Bowmaker

✉ Kelly.Bowmaker@HuntCompanies.com

OCTOBER

2026

SUN	MON	TUE	WED	THU	FRI	SAT
				01	02	03
04	05 National Be Nice Day	06	07	08	09 National Depression Screening Day	10
11	12	13 Navy Birthday	14	15	16	17
18	19	20	21	22	23 Fall Festival	24 Full Throttle: Airpower Edition Car Show
25	26 Deployed Day National Pumpkin Day Decorating Contest	27 Navy Day	28	29	30	31 Dog Costume Parade and Contest