

COMMUNITY DIRECTOR UPDATE AUGUST 1, 2026



COMMUNITY TRASH SCHEDULE

Refuse collection will continue on Wednesdays as scheduled. Please place your trash bins curbside by 7:00 AM and remove them by the end of the day. At Robins Family Housing, we want to keep our community clean and looking its best!

COMMUNITY NEWS



Thank you to all residents who joined us for National Strawberry Sundae Day. It was definitely a fun way to cool off.

Back To School Message

As the new school year begins, we would like to wish all of our students, parents, and educators a safe, successful, and rewarding school year! Whether your child is starting a new grade or a new school, we encourage families to establish healthy routines, prioritize safety, and make education a top priority.

Parents, please remain alert for children waiting at bus stops, walking through the community, or riding bicycles, especially during school hours. We look forward to supporting our students as they learn, grow, and achieve great things this year. Good luck and have a fantastic school year!

Leasing Office Contact Information

-  (478) 310-2788
-  RobinsFamilyHousing@HuntCompanies.com
-  RobinsFamilyHousing.com

TRASH SCHEDULE
Pick-up Wednesdays

COMMUNITY NEWS (CONTINUED)

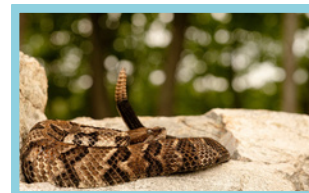
Important Safety Advisory

August heat often brings increased pest and wildlife activity. Please keep pet food indoors, secure trash containers, and be mindful of your surroundings when walking pets or enjoying outdoor spaces.

Stay aware of local wildlife, including venomous snakes such as copperheads and timber rattlesnakes, as well as coyotes and alligators. These animals may occasionally enter neighborhoods, walking trails, and parks—particularly in areas near woods, ponds, creeks, and other bodies of water—so please use caution and keep a safe distance if encountered.

Here are the key wildlife you need to know about and how to handle them:

Venomous Snakes: You may encounter copperheads (known for an hourglass pattern) or timber rattlesnakes. Wear closed shoes in tall grass and watch your step. If you see a snake, back away slowly. They are rarely aggressive unless stepped on or cornered.



Alligators: Sightings occur around local bodies of water, like Walker's Pond. Stay out of ponds and avoid walking right along the water's edge. Always keep pets on a leash and away from the water.

Coyotes: These are common in residential areas. They are a major threat to small outdoor pets like cats or small dogs. Keep your pets indoors at night and secure your trash.

Wild Mammals: You might run into raccoons, opossums, and bobcats. They usually avoid humans, but they will look for food in unsecured garbage cans. Raccoons can be aggressive if cornered.

Bugs & Pests: The summer brings fire ants, ticks, chiggers, and wasps. Check yourself and your pets for ticks after walking in the woods. Use bug spray to prevent bites.

MAINTENANCE TIPS

Cardboard Box (CB) Advisory

Did you know that cardboard boxes can attract unwanted pests?

Cardboard provides an ideal hiding, nesting, and breeding environment for insects such as roaches and silverfish, while also offering shelter for rodents.

To help prevent pest activity, please break down and promptly recycle unused boxes, avoid storing cardboard in garages or outdoor areas, and consider using sealed plastic containers for long-term storage instead. Broken down cardboard boxes should be placed in the blue cardboard containers on base. Be sure to remove packaging materials: plastics, bubble wrap, styrofoam, tape... anything that is not cardboard.



Self-Help Program

Now is a great time to take advantage of our Self-Help Program, which offers a variety of resources to help residents maintain their homes and yards. Residents may check out lawn mowers and weed trimmers during regular office hours to keep fenced-in yards neat and well maintained.

We also offer select household and landscaping items, including light bulbs, air filters, toilet seats, and mulch (while supplies last). If you need any of these items or would like to borrow equipment, simply stop by the office, and a member of our team will be happy to assist you. Together, we can help keep our homes and community looking their best.

MAINTENANCE TIPS (CONTINUED)

- Check and replace HVAC air filters to keep your system running efficiently during the hottest part of the summer. Air filters are available free of charge through our self-help program. Simply bring your filter(s) to the office and we will provide a replacement(s).
- Inspect doors and windows for gaps or damaged weatherstripping to help keep cool air inside and pests outside.
- Test smoke detectors and replace batteries if needed.
- Inspect for signs of moisture or leaks around doors, windows, and fixtures.
- Eliminate standing water in yards and other items to help reduce mosquito breeding.
- Keep garages and storage areas organized and free of clutter that can attract rodents and insects.

Work Order Requests

Please see the attached Work Order Guidelines flyer on page 5 for information on how to submit routine maintenance requests and when to contact emergency maintenance for urgent issues. Understanding the difference between routine, urgent, and emergency work orders helps ensure service requests are handled as quickly and efficiently as possible.

New Playground Coming to Turner Park

We're excited to announce that a new playground is tentatively scheduled for installation in Turner Park later this month. This exciting addition will provide a fun and engaging space for children and families to enjoy. Stay tuned for updates as we get closer to the installation date and opening celebration!



UPCOMING COMMUNITY EVENTS

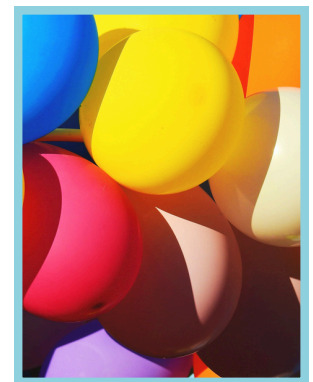
NATIONAL WATER BALLOON DAY

Date: Friday, August 7th

Time: TBD

Location: Field behind Robins Family Housing Office

Join us as we celebrate the end of the first week of school with a fun-filled National Water Balloon Day event! Children and adults alike are invited to cool off, enjoy the outdoors, and safely splash one another with water balloons. It's the perfect way to wrap up a busy week, make memories with neighbors, and kick off the school year with laughter and community fun.



NATIONAL PEACH MONTH BREAKFAST PASTRIES

Date: Monday, August 17th

Time: 8:00 AM - 10:00 AM

Location: Robins Family Housing Office



Stop by the office and join us in celebrating National Peach Month! Enjoy a delicious breakfast pastry along with a complimentary cup of coffee or tea while connecting with neighbors and staff. We look forward to sharing a sweet start to your day as we celebrate Georgia's official state fruit.

UPCOMING EVENTS

UPCOMING COMMUNITY EVENTS (CONTINUED)

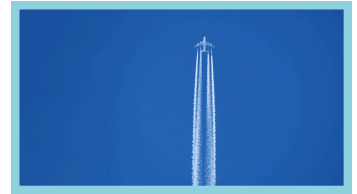
NATIONAL AVIATION WEEK

Date: Wednesday, August 19th – Tuesday, August 25th

Time: 1:00 PM – 3:00 PM

Location: TBD

We are proud to celebrate National Aviation Week and the remarkable impact aviation has had on our nation and community. With Robins Air Force Base playing a vital role in the Middle Georgia region, this observance is a special opportunity to recognize the men and women of the United States Air Force, as well as the innovators and pioneers whose contributions continue to advance aviation and aerospace excellence. *Stay tuned for event details and opportunities to join us as we honor our community's rich aviation heritage and its lasting legacy of service, innovation, and flight.*



UPCOMING LOCAL EVENTS

FIRST DAY OF SCHOOL

Date: Tuesday, August 4th

Time: Elementary Schools: 8:30 AM – 3:30 PM,

Middle Schools: 7:30 AM – 2:30 PM, High Schools: 8:00 AM – 3:00 PM.

Confirm the bus schedule(s) with Transportation at (478) 329-2218.



40TH ANNUAL BOOTS, BITES, AND BIDS

Date: Saturday, August 22nd

Time: 6:00 PM – 9:00 PM

Location: Museum of Aviation – Century of Flight Hangar
(1942 Heritage Blvd, Warner Robins, GA 31098)

We're looking forward to bringing everyone together for a night of great food, incredible auction items, and support for the Museum of Aviation's mission. *Ticketed event.



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director

Dee Dee Wigfall

✉ Deedee.Wigfall@HuntCompanies.com

Director of Operations

Claudia De Leon

✉ Claudia.DeLeon@HuntCompanies.com

MAINTENANCE WORK ORDERS

Business Hours: 8:00 AM - 5:00 PM, Monday through Friday

Emergency Maintenance Line: (478) 310-2788

24 Hours / Day - 7 Days / Week

Our Process & Commitment to Service

• How will I know if my request was received?

- You will receive automatic work order notifications via email, delivered to the primary email address that we have on file, every step of the way! From the time the work order is created, scheduled, in progress, and any required additional work that may be needed, such as vendor work, and upon closure of the work order, work completed.

• How are Technicians assigned to my work order?

- A team of dedicated Maintenance Technicians are assigned to each neighborhood. They will respond to your home, boots at the door, in the order in which the service request is received and/or based upon the priority of the maintenance concern (emergency, urgent, or routine).

• How will Technicians contact me regarding my work order?

- Technicians will call the primary phone number that is on file in our system. Should you need to make any updates to this phone number, please contact your local Resident Services Specialist.

• What if I am not home or available at the time the Technician arrives at my home?

- For emergency & urgent maintenance concerns, the Maintenance Technician will attempt to make contact via phone call to the main phone number that is on file. They will proceed with responding to your home to address the reported maintenance concern.
- For routine maintenance requests, if we have Permission to Enter granted, the technician will attempt to contact you via phone call and proceed to your home to address the maintenance concern.
 - Should we not have Permission to Enter, the technician will attempt to contact you via phone and proceed to your home in an attempt to address the maintenance concern.
 - If you are unavailable or require the technician to return at a more convenient time, please work with your Maintenance Technician to schedule a convenient date and time. Appointments are only made upon resident request.

• Your feedback is valued and extremely important to us!

- The following day, after work order completion, you will receive a survey via email or SMS text (if registered for SMS), from **Surveys@SatisFacts.com**, delivered to the primary email on file.
- The link to complete the survey expires after the survey has been completed or after 14 days, whichever comes first.
- Once complete, your responses are delivered directly to our team!

To Submit a Maintenance Request:

Emergency or urgent maintenance can be requested in person by visiting the management office or by calling directly.

Routine service may be submitted in person, by phone, or through the Hunt Resident Online Portal or Mobile Application.

Work Order Priorities:

EMERGENCY:

A work order that requires the mitigation of a hazard in order to prevent immediate damage to the asset or a threat to life, health, or safety. Target response time is 1 Hour.

URGENT:

A work order that requires the mitigation of a condition in order to prevent a risk, that if left unaddressed, could over time, escalate to damage of the asset or threat to life, health, or safety. Target response time is 4 Business Hours.

ROUTINE:

A request for work that is NOT a threat or potential threat to damaging the asset or life, health, or safety. Target response time is 2 Business Days.

**Download the
Hunt Resident
App Today!**



2026

AUGUST

SUN	MON	TUE	WED	THU	FRI	SAT
						01
02	03	04 First Day of School	05	06	07 National Water Balloon Day Purple Heart Day	08
09	10	11	12	13	14	15
16 National Airborne Day	17 National Peach Month Breakfast Pastries	18	19 National Aviation Week Begins	20	21	22 40th Annual Boots, Bites, and Bids
23	24	25 National Aviation Week Ends	26	27	28	29
30	31					